

## **VACANCY ANNOUNCEMENT**

**The OPEN SOURCE CENTER (OSC) wishes to recruit an experienced Technical Officer.**

**OPEN TO:** All Interested Candidates

**POSITION:** **Technical Officer**

**OPENING DATE:** **March 3, 2013**

**CLOSING DATE:** **March 19, 2013**

**WORK HOURS:** Full-time; **40** hours/week

**SALARY:** **JD 9800 to JD 11900** per annum, negotiable subject to experience.

**OFFICE AND LOCATION:** Open Source Center, **Amman, Jordan**

Please note that applicants selected for a position with OSC will be required to go through a U.S. Embassy Security Investigation.

**All ordinarily resident applicants must have the required work and/or residency permits to be eligible for consideration.**

- Please provide scanned documentation to support your legal right to work within the host country. e.g.: Citizenship or Permanent Residency Permits.

### **Qualifications Required**

All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

**Education:** University degree/diploma in an applicable technical field or professional qualification in electrical, electronics, telecommunications engineering, or a related discipline.

**Experience:** Typically 3-5 years of significant work experience in electrical, electronics, telecommunications or in a related discipline.

**Languages:** Demonstrates proficiency (i.e., speaks and comprehends the language with sufficient structural accuracy and vocabulary to communicate effectively and participate in technical exchanges) in reading and understanding English in addition to other languages pertinent to the region.

### **Basic Duties and Responsibilities**

- Manages technical systems and equipment.
- Provides user support on OSC technical systems.
- Provides contractor/vendor management.
- Develops relationships and sustains networks with international colleagues and customers.



- Develops and maintains knowledge, skills, and expertise through self-development activities.

The successful candidate will provide both engineering and systems administration services. The primary responsibility will be to provide hardware, operating systems, and software applications support on different commercial platforms with proprietary bureau applications. Within access limits, administers security on deployed systems aligned with enterprise policies. The candidate will support a client-server based technical system and will need to demonstrate the ability to manage systems and equipment providing superior level support to users in person, by telephone, and via video conferencing. The candidate should have the ability to gather information and use critical thinking skills, applying logic to resolve an array of technical system problems.

The candidate may be expected to work extended hours, weekends, and holidays outside of bureau's normal business hours to support troubleshooting, upgrades, and/or world events. The Technical Officer reports to a senior technical officer or bureau/regional engineer and is part of a team comprised of technical officers at several bureaus.

The candidate may be requested to undertake occasional worldwide travel to support its mission.

### **TO APPLY**

Interested applicants for this position should send a cover letter and a current resume or curriculum vitae electronically with the subject line "Application for FTO Position" to the email address **JNTECH@rccb.osis.gov** before the deadline. Late applications will not be considered.

### **No telephone calls accepted.**

- Only candidates who are fully qualified and short-listed will be notified within 30 days of the closing date. Short-listed candidates will be invited for a test and interview.

**Closing date for this position: March 19, 2013**

*The U.S. Government provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.*

*The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.*